

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Bickerstaff, et al. Art Unit : 2143
Serial No. : 09/471,964 Examiner : Alina Boutah
Filed : December 23, 1999 Conf. No. : 8158
Title : REAL-TIME PERFORMANCE ASSESSMENT OF LARGE AREA NETWORK
USER EXPERIENCE

MAIL STOP AE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

*amdt entered per
RCE 4/3/07
KWS
4/5/07*

AMENDMENT IN REPLY TO ACTION OF DECEMBER 7, 2006

Please amend the above-identified application as follows:

*Please do not
under Thank.
ANB*